



## NYC Supportive Housing Provider Referral Guide: Contacts for Re-Renting Units

The following information from State and City government partners is **updated as of July 7, 2023**.

The table below provides guidance for **re-rental referrals only** for both scattered-site and congregate units. For initial program lease-ups, please contact your contracting agency, do not request referrals through CAPS.

All congregate supportive housing buildings have unique regulatory agreements for capital financing sources and rental assistance agreements that also contain requirements for re-rental practices and eligibility criteria. Please refer to those sources in addition to the table below.

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NY/NY I & II	DOHMH  OMH	<b>If building has DOHMH and/or HRA/DHS SRO, please use the Request a Referral button in CAPS Unit Roster.</b>  <b>For OMH NY/NY I &amp; II, contact CUCS:</b> Center for Urban Community Services (212) 801-3333 or (212) 801-3300 <a href="mailto:housinginfo@cucs.org">housinginfo@cucs.org</a>
NY/NY III Pop A (SMI Single Homeless Adults)	DOHMH  OMH	<b>Request a Referral in CAPS Unit Roster.</b>
NY/NY III Pop B (SMI State Psych Centers)	OMH	<b>CUCS</b> Center for Urban Community Services (212) 801-3333 or (212) 801-3300 <a href="mailto:housinginfo@cucs.org">housinginfo@cucs.org</a>
NY/NY III Pop C (SMI Young Adults)	OMH	<b>CUCS</b> Center for Urban Community Services (212) 801-3333 or (212) 801-3300 <a href="mailto:housinginfo@cucs.org">housinginfo@cucs.org</a>
NY/NY III Pop D (SMI Families)	DOHMH	<b>Request a Referral in CAPS Unit Roster.</b>

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NY/NY III Pop E (Substance Abuse – Recovery)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop F (Substance Abuse – Active)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop G (Medical – Family)	DOHMH/OASAS	Request a Referral in CAPS Unit Roster.
NY/NY III Pop H (HIV/AIDS)	HASA	<p><b>HASA</b>  X. Pamela Farquhar  Assistant Deputy Commissioner, Housing and Support Services  (929) 252-2120  <a href="mailto:farquharx@hra.nyc.gov">farquharx@hra.nyc.gov</a></p> <p>Alla Zarankina  Housing Unit Team Coordinator  (212) 274-6014  <a href="mailto:zarankinaa@hra.nyc.gov">zarankinaa@hra.nyc.gov</a></p>
NY/NY III Pop I (Youth Aging out of Foster Care)	DOHMH	<p><b>ACS</b>  Paul Williams  Director  (212) 676-6779  <a href="mailto:Paul.williams@acs.nyc.gov">Paul.williams@acs.nyc.gov</a></p>
Other HASA Supportive Housing	HASA	<p><b>HASA</b>  X. Pamela Farquhar  Assistant Deputy Commissioner, Housing and Support Services  (929) 252-2120  <a href="mailto:farquharx@hra.nyc.gov">farquharx@hra.nyc.gov</a></p> <p>Alla Zarankina  Housing Unit Team Coordinator  (212) 274-6014  <a href="mailto:zarankinaa@hra.nyc.gov">zarankinaa@hra.nyc.gov</a></p>
General Population	HRA/DHS	Request a Referral in CAPS Unit Roster.
High Service Needs*	DOHMH  OMH	<p>If an agency has a DOHMH contract, request a referral via CAPS.</p> <p>If an agency has an OMH contract, request a referral via CUCS.</p> <p>*High Service Needs is described as SMI in CAPS</p>

Contracted Population for Unit	Contract Agency	Re-Rental Referral Contacts
NYC 15/15 All Populations	DOHMH	Request a Referral in CAPS Unit Roster.
ESSHI- SMI	OMH	<p><b>CUCS</b>  Center for Urban Community Services  (212) 801-3333 or (212) 801-3300  <a href="mailto:housinginfo@cucs.org">housinginfo@cucs.org</a></p>
ESSHI- SUD	OASAS	<p><b>OASAS</b>  Office of Addiction Services and Supports (OASAS)  Bureau of Housing Services  <a href="mailto:housing@oasas.ny.gov">housing@oasas.ny.gov</a></p>
ESSHI - OTHER	Various	Contact your <b>New York State contracting agency</b> .
Other OMH Initiatives*	OMH	<p>*These initiatives are described as SMI in CAPS.</p> <p>For all OMH contracted supportive housing programs not captured elsewhere on this chart, contact CUCS.</p> <p>Center for Urban Community Services  (212) 801-3333 or (212) 801-3300  <a href="mailto:housinginfo@cucs.org">housinginfo@cucs.org</a></p>
CoC	HUD or HPD	<p>All CoC Funded programs are required by HUD to use the Coordinated Entry process for referrals (CAPS).</p> <p>If your CoC funded building has one of the above overlapping contracts, please use the Request a Referral in CAPS Unit Roster or contact CUCS, ACS or HASA depending on the contract.</p> <p>If your CoC funded program does not have one of the above overlapping contracts, please contact CAS Support at <a href="mailto:hrcassupport@hra.nyc.gov">hrcassupport@hra.nyc.gov</a> to set up your program in CAPS</p>
Community Units	N/A	<p>Community Units are not required to be referred through Coordinated Entry (CAPS).</p> <p>Follow guidance from your building’s regulatory agreement(s) and the unit’s rent subsidy agreement for requirements for renting community units.</p>